

Privacy Notice for the 2026 Annual General Meeting of Shareholders

Primo Service Solutions Public Company Limited (the “Company”) is greatly aware of the personal data protection in accordance with the Personal Data Protection Act B.E. 2562 (2019) and the Company wishes to inform you as follows.

1. Personal Data to be Collected

It is necessary for the Company to collect your Personal Data, i.e., names, surnames, gender, addresses, telephone numbers, numbers of shares held, signatures, email addresses, identification card numbers, copies of identification cards or passports (in the case of foreigners), certificates of shareholding issued by securities companies or certificates issued by the Stock Exchange of Thailand (the “SET”) or Thailand Securities Depository Co., Ltd. (“TSD”), shareholder registration numbers and IP Addresses for electronic conferencing.

For the sole purpose of identification, the Company may request copies of your personal identification documents such as identification cards or other documents which may contain Sensitive Personal Data, such as religion and race. Therefore, the Company kindly requests the owner of personal data (the “Data Subject”) to redact such Sensitive Personal Data. Otherwise, you authorize the Company to redact such Sensitive Personal Data and the relevant personal identification document shall remain a valid and enforceable document. In the event that the Company is unable to redact such Sensitive Personal Data due to certain restrictions, the Company affirms that the sole purpose hereof is the verification of your identity, and the Company has no intention to collect, gather, or use such Sensitive Personal Data. The Company will record and broadcast motion pictures and sounds of the meeting for the legitimate interests and interests of its shareholders. Accordingly, the Company will record and collect still images, motion pictures and audio from various activities related to the preparation and conduct of the shareholders’ meeting.

2. Collection of Personal Data

In the direct collection of your Personal Data, the Company shall use the Personal Data only as necessary and only in accordance with the purposes explicitly specified. In addition, the Company may collect your Personal Data from other sources, i.e., securities registrar or TSD but only to the extent necessary and in accordance with measures required by law.

3. Purposes of Collection, Use, and Disclosure of Personal Data

The Company shall collect, use, and disclose your Personal Data for the purposes of calling and convening the 2026 Annual General Meeting of Shareholders, as required by law. Therefore, the Company will collect, use, and disclose your Personal Data, as well as that of other referenced persons, such as persons who have been nominated to be elected as directors of the Company, as authorized by the Personal Data Protection Act, B.E. 2562 (2019), which is collectible without consent, for the purposes of executing the obligations of contracts or for the legitimate interests of the Company or any other persons or juristic persons other than the Company, except where such interests are overridden by the fundamental rights of your Personal Data, and in accordance with the Company’s compliance with the law to which it is subject, i.e., the Public Limited Companies Act, B.E. 2535 (1992), and the Securities and Exchange Act, B.E. 2535 (1992), as well as their respective amendments and related regulations.

4. Personal Data Retention Period

The Company will retain your Personal Data, while employing appropriate and strict security measures, only for the duration necessary, and will only collect, use, and disclose, your Personal Data in conformity with this Privacy Notice or to protect the interests of the Company.

The Company anticipates that it shall retain your Personal Data categorized as contact information, i.e., addresses, telephone numbers and email addresses, for a period of 10 years, and your Personal Data categorized as identity verification information, i.e., names, surnames, gender, race, occupations, date of birth, marital status, photographs, signatures, identification card numbers, or passport numbers, for a period of 6 months from the date that the Company receives your data. The Company shall destroy or anonymize such Personal Data upon the expiry of the relevant retention period unless applicable law allows the Company to retain such Personal Data for a longer period. The Company shall put in place appropriate and strict security measures to protect the data.

5. Your Rights as a Data Subject

As a Data Subject, you have the rights as stipulated in the Personal Data Protection Act B.E 2562 (2019), which includes the right to withdraw your consent, the right to access and obtain your Personal Data, the right to correct, delete, or destroy your Personal Data, the right to request suspension of the processing of your Personal Data, the right to transfer your Personal Data according to the measures stipulated by law, the right of complaint, and the right to object to the collection, use or disclosure of your Personal Data.

6. Disclosure of Personal Data to a Third Party

The Company may be required to disclose your Personal Data to other persons or juristic persons or regulatory authorities who work in cooperation with the Company in connection with the purposes contained herein, as necessary, such as providers of registration systems, electronic conferencing systems and/or technology systems, the Office of the Securities and Exchange Commission, the SET, regulators or government agencies, or by the orders of regulatory officials. The Company may also be required to disclose your Personal Data to the public if it is required by law or by good corporate governance principles, such as in the Minutes of the Annual General Meeting of Shareholders.

7. Contact Channel

Enquiries or questions concerning personal data protection can be addressed to the Company by email at pricomsec@primo.co.th.