



Sustainable Water Resource Management Policy

Primo Service Solutions Public Company Limited

(Approved by the Board of Directors at Meeting No. 2/2026 held on 26 February 2026)

PRIMO SERVICE SOLUTIONS PUBLIC COMPANY LIMITED

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Sustainable Water Resource Management Policy

Introduction

Primo Service Solutions Public Company Limited and its subsidiaries (the “Company”) recognize the importance of sustainable water resource management and are committed to conducting business with environmental responsibility across all business units. The Company has established a comprehensive policy framework and measures covering water conservation and sourcing, ensuring efficient water utilization throughout all operational processes.

The Company adopts international standards and relevant frameworks as a foundation for its operations, while strictly complying with applicable water resource laws and regulations in Thailand, including the Water Resources Act B.E. 2561 (2018). The Company also aligns its operations with the United Nations Sustainable Development Goals (UN SDGs), particularly Goal 6: “Clean Water and Sanitation.”

The Company applies the 3Rs principles (Reduce, Reuse, Recycle) as a systematic approach to water management by focusing on reducing water consumption through process improvements and water-saving technologies, reusing treated water, and recycling water through integrated water management systems to minimize reliance on natural water sources.

In addition, the Company assesses environmental impacts and promotes awareness among employees and surrounding communities to ensure continuous adherence to this policy.

Scope of Policy

This policy applies to all operations and services of the Company, including operational sites and service projects. The Company is committed to promoting sustainable water management practices among suppliers, contractors, customers, employees, and all stakeholders throughout the value chain, in order to create positive environmental and social impacts both in the present and the future.

Objectives

- To promote efficient water utilization across all operational processes
- To minimize environmental and ecosystem impacts arising from water use
- To support water reuse and increase the proportion of recycled water
- To strengthen collaboration with stakeholders throughout the value chain on sustainable water management
- To align with international standards, frameworks, and applicable laws
- To enhance stakeholder confidence through transparency and accountability in water management

Roles and Responsibilities

To ensure the effective implementation of sustainable water resource management, the Company has defined the roles and responsibilities of relevant individuals and functions as follows:

- **Board of Directors**
Oversee, approve, and review the policy, and acknowledge performance reports related to water resource management.
- **Corporate Governance and Sustainability Committee**
Review policies, long-term targets, and operational plans; provide guidance on water risk assessment in accordance with international standards; and monitor performance and report progress to the Board.
- **Subcommittee on Corporate Governance and Sustainability**
Drive implementation by integrating water management into business operations; review project details and budgets; monitor water-related KPIs across business units; and coordinate between policy and operational teams.
- **Chief Executive Officer and Management**
Support resource allocation (e.g., personnel, budget, technology), establish clear implementation guidelines, promote stakeholder collaboration, and regularly report progress and challenges to the Board.
- **Environmental Working Team**
Coordinate implementation, execute water reduction measures, collect and report data on water withdrawal and recycled water for disclosure (e.g., One Report), and propose water efficiency improvement projects.
- **Employees**
Comply with policy and guidelines, reduce unnecessary water usage, and participate in training to enhance knowledge on water management.
- **Suppliers and Business Partners**
Support and comply with the Company's sustainable water management practices, collaborate on improvement initiatives, and promote environmentally responsible materials and processes.

Policy and Guidelines

- Protect and manage water resources efficiently throughout the value chain, with emphasis on water conservation within project areas and surrounding environments, while minimizing unnecessary water consumption.
- Mitigate potential impacts on communities arising from access to water resources by implementing proactive measures to address water accessibility inequality.
- Increase the proportion of recycled water, promote rainwater harvesting and utilization, and establish effective wastewater management systems.
- Establish short-term and long-term targets for reducing water consumption or water intensity, and continuously monitor and evaluate performance to achieve long-term water security.

- Ensure appropriate treatment of wastewater generated from business activities prior to discharge into public water bodies, in compliance with applicable legal requirements.
- Transparently disclose water-related performance and targets in accordance with relevant international standards and reporting cycles (e.g., Sustainability Report), to enhance stakeholder confidence and ensure accountability.
- Promote awareness and provide education on water conservation to employees and stakeholders, while supporting initiatives related to long-term water resource development.

Whistleblowing

Any suspected violation of this policy shall be reported in accordance with the Company's whistleblowing policy. All reports will be treated confidentially, and whistleblowers will be protected without any impact on their employment status.

Policy Review

The Company shall review and update this policy at least annually, or when there are changes in laws, regulations, or sustainability standards, to ensure its continued relevance and effectiveness. The Company remains committed to continuously improving its practices to meet stakeholder expectations and support long-term organizational success.

This policy was approved by the Board of Directors on 26 February 2026.

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(Chief Executive Officer)
Primo Service Solutions Public
Company Limited

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(Chairman of the Board of Directors)
Primo Service Solutions Public
Company Limited

