



Enterprise Risk Management Policy

Primo Service Solutions Public Company Limited

PRIMO SERVICE SOLUTIONS PUBLIC COMPANY LIMITED

496 Moo 9 Sukhumvit 107 Road, Samrong Nuea,

Muang Samut Prakarn District, Samut Prakarn 10270

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Enterprise Risk Management Policy

Primo Service Solutions Public Company Limited

Primo Service Solutions Public Company Limited ("the Company") and its subsidiaries recognize the importance and necessity of implementing a risk management system in accordance with internationally accepted standards as an integral part of corporate management. The Company is committed to fostering a strong risk management culture throughout the organization in order to minimize potential impacts on business operations, strengthen corporate reputation, and ensure consistent risk management practices across all business units. To achieve these objectives, the Company has established the following Risk Management Policy:

1. Risk management is the responsibility of employees at all levels. Every employee shall recognize and understand the risks associated with their respective responsibilities and contribute to effective risk management and internal control systems to ensure that risks are maintained at an appropriate and acceptable level.
2. The Company shall implement an enterprise risk management (ERM) framework aligned with internationally recognized best practices. The framework shall enable the effective identification, assessment, management, monitoring, and reporting of risks that may affect the Company's and its subsidiaries' operations. Risk management shall be integrated into strategic planning, business planning, operational decision-making, and performance management to support the achievement of the Company's objectives, goals, vision, mission, and strategic direction while enhancing operational excellence and stakeholder confidence.
3. The Company shall establish appropriate risk prevention and mitigation measures to minimize the likelihood and impact of risks arising from business operations, thereby reducing potential losses or damages. The effectiveness of risk management activities shall be regularly monitored, reviewed, and evaluated to ensure continuous improvement.
4. The Company shall promote the adoption of modern information technology to enhance the efficiency and effectiveness of enterprise risk management. The Company shall also ensure that employees at all levels have appropriate access to risk management information and knowledge,

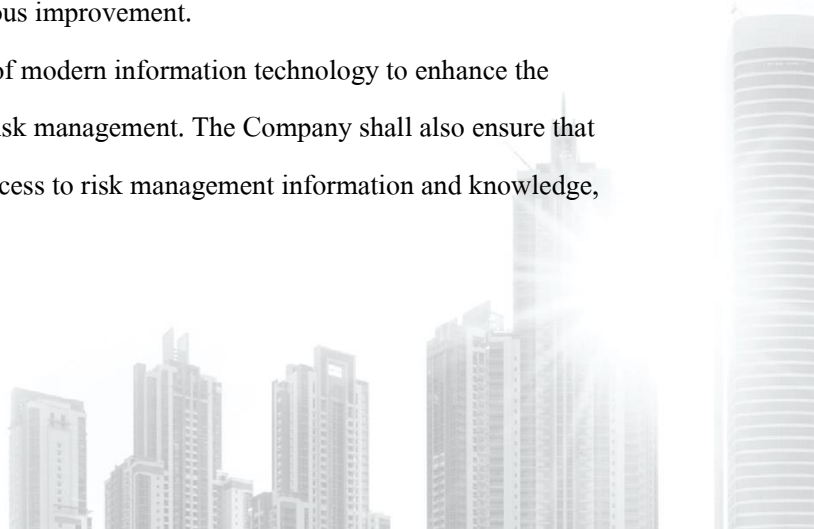
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while maintaining an efficient risk reporting system that supports timely decision-making and effective governance.

Mr. Maroj Varanan

Chairman of the Risk Management Committee and Chairman of the Board of Directors

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