PRI 007/2569

2 November 2026

Subject Additional Revisions to the 2025 Annual Report (Form 56-1 One Report)

Attention President
The Stock Exchange of Thailand

Reference is made to Letter No. JorTor-2.25/2569 from the Office of the Securities and Exchange Commission, dated 5 October 2026, regarding the request for Primo Service Solution Public Company Limited **(the "Company")** to improve and revise the disclosures in the 2025 Annual Report (Form 56-1 One Report), in order to ensure that the Company's disclosures are complete, clear, and beneficial for investors' information study and analysis. In this regard, the Company has reviewed, revised, and supplemented the disclosure details in Form 56-1 One Report, and has published the amended 2025 Annual Report (Form 56-1 One Report) on the Company's website, with details as notified to the Stock Exchange of Thailand on 20 October 2026.

The Company has disclosed additional Management Discussion and Analysis (MD&A) information to ensure that the disclosures in Form 56-1 One Report are comprehensive, complete, aligned with key business developments, and appropriately reflective of the Company's actual operating performance.

Accordingly, the Company hereby submits the amended 2025 Annual Report (Form 56-1 One Report) via the Stock Exchange of Thailand's system, and has published the same on the Company's website at https://primo.co.th/ under the 'Shareholder Meeting' section, from 30 October 2026 onwards, to ensure that shareholders, investors, and relevant stakeholders can access and obtain the fully revised information in a complete, thoroughly, and equitable manner.

Please be informed accordingly

Yours sincerely,

(Mrs. Suphin Mechuchep)
Director and Chief Executive Officer
Authorized person to report information

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