PRI 006/2569

20 October 2026

Subject Revisions to the 2025 Annual Report (Form 56-1 One Report)

Attention President
The Stock Exchange of Thailand

Reference is made to Letter No. JorTor-2.25/2569 from the Office of the Securities and Exchange Commission, dated 5 October 2026, regarding the request for Primo Service Solution Public Company Limited **(the "Company")** to improve and revise the disclosures in the 2025 Annual Report (Form 56-1 One Report), in order to ensure that the Company's disclosures are complete, clear, and beneficial for investors' information study and analysis.

The Company would like to inform that it has reviewed, revised, and provided additional disclosure details in Form 56-1 One Report as follows:

1. **Section 1.3.1 Shareholding Structure of the Company Group**: Adjusted the shareholding proportions in the diagram to strictly align with the subsidiary table (Page 40).
2. **Section 9.1.2 Opinion of the Auditor on the Company's Internal Control System**: Added further details regarding the External Auditor's opinion (Page 212) and Enclosure 8 (Pages 391–394).
3. **Section 9.2.2 Related Transactions**: Added the following footnote at the end of the table: "In addition, historical related party transactions and comparison data can be viewed on the Company's website under the Investor Relations section (Page 237).

In this regard, such revisions strictly constitute the correction of data to ensure greater accuracy, completeness, and clarity, in alignment with the Company's actual operations for the reported year. These amendments apply solely to the Thai-language version of the report and have no impact on the Company's financial data, financial position, operating performance, or any other material matters.

The Company has published the revised 2025 Form 56-1 One Report on its website at https://primo.co.th/ under the "Shareholder Meeting" section, from 20 October 2026, onwards. This ensures that shareholders, investors, and relevant stakeholders can access and review the updated information in a complete, thorough, and equitable manner.

Please be informed accordingly

Yours sincerely,

(Mrs. Suphin Mechuchep)
Director and Chief Executive Officer
Authorized person to report information

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